



# Connecting

ConnectCare - Connecting you to the Care you need

## Have you heard about GoSafe?

We are so excited to announce that we are now offering GoSafe! The GoSafe system utilizes up to 6 advanced technologies including wifi, GPS, and Intelligent Tracking, all designed to locate you quickly. With GoSafe, you can feel comfortable going for a walk, playing golf, running errands, etc. You can continue to live life to its fullest knowing you can get help if you need it, wherever you are.



you charge it everyday. So, whether you are in the comfort of your home, or on the go, you will always feel safe and secure.

GoSafe also includes AutoAlert fall detection, two-way voice communication directly from the pendant, and 24/7 access to our Response Centre. Once a fall is detected, or you have pressed your mobile help button, a trained response associate from our Canadian based Response Centre will quickly assess your profile, and your situation, and send help if needed. Just like our other buttons, the GoSafe is waterproof, and can be worn in the shower. The button has a rechargeable battery, and we suggest



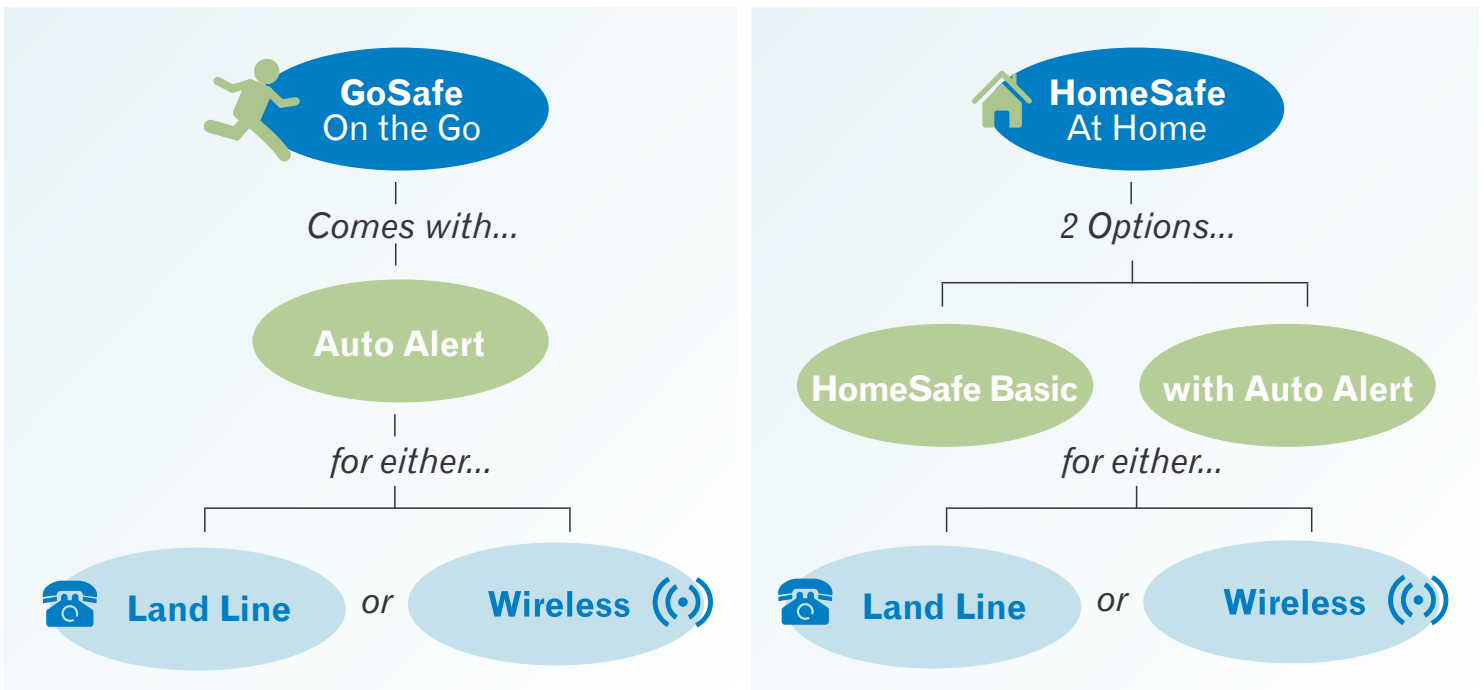
Now Offering  
**Wireless  
& GoSafe**  
Options



Here are the current options  
we offer at **ConnectCare:**

## Help at the Press of a Button

### ConnectCare Subscription Options



**CONNECTCARE IS A SERVICE OF ST. JOSEPH'S HEALTH CARE LONDON, WITH ALL PROFITS SUPPORTING PATIENT CARE PROGRAMS.**



Connecting to  
our Community,  
One Subscriber  
at a time!



## Upgrading to GoSafe. A conversation with Betty Janisse

We have officially been offering GoSafe as an option since January. We have had an overwhelming response. Even more surprising has been the number of people who have chosen to upgrade their current buttons to a GoSafe. Being curious, we decided to ask one of our subscribers why she decided to upgrade to a GoSafe button. Maybe her reasons will help you decide if a GoSafe is the right choice for you!

I asked our volunteers if they knew of anyone who had upgraded to the GoSafe who would be comfortable talking to us about why they decided to upgrade. A few names were provided and I decided to start at the top of my list. I called Betty Janisse first, and she was happy to talk to me about her new GoSafe button!

*"If I need help I can get it wherever I am, even in a restaurant."  
~Betty Janisse~*

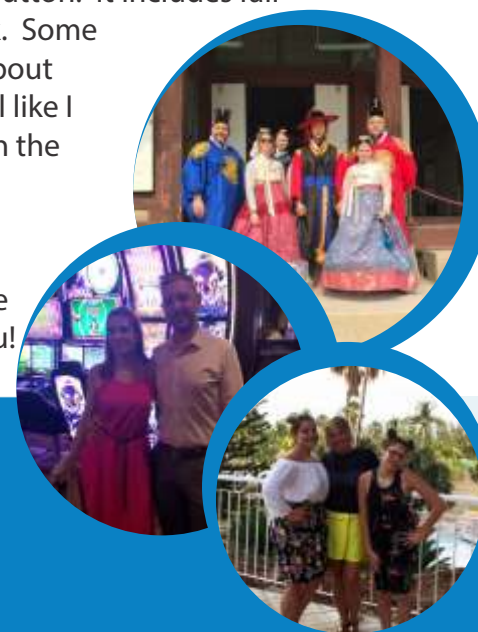
I started our conversation by asking her why she decided to upgrade to a GoSafe. "Because I felt that I needed a device that went with me wherever I go." This is probably the most distinguishing feature of the GoSafe. It works outside your home, so you are protected wherever you go. I continued the conversation by asking her if she felt safer going out when she was wearing her GoSafe button. Her response says it all. "Yes, if I need help I can get it wherever I am, even in a restaurant. With my kids living far away I need to know I can always get some help if I need it."

GoSafe provides the sense of security that ConnectCare At Home buttons have always provided, but on the go. So if you are active, it might give you the extra protection you need. With GoSafe you know you are protected both inside, and outside, your home. Protecting you when you garden, golf, enjoy walks, visit friends, or any other activity you enjoy. The button itself looks similar to an AutoAlert At Home button. It includes fall detection so like an AutoAlert At Home button, it must be worn around your neck. Some people are unsure about wearing something around their neck so I asked Betty about this. "I don't even feel like I have anything on. It's very comfortable, it doesn't feel like I have anything around my neck." The GoSafe is also waterproof and can be worn in the shower.

Overall Betty is happy she upgraded to the GoSafe, and feels safe knowing she is wearing it whenever she leaves her home. If you think GoSafe is right for you, give us a call and we would be happy to install, or upgrade your current button, for you!

## Did you know?

- ConnectCare is a service of St. Joseph's Health Care London, with all profits supporting patient care programs.
- We currently have 4 office staff members and 23 volunteers.
- All our installs and ongoing maintenance is conducted by our dedicated, amazing volunteers!
- We install and service throughout Southwestern Ontario.
- **Our staff members have taken some pretty amazing trips this year:** Our ConnectCare officer Donna visited Cuba, Mallory visited Las Vegas, and Lisa visited her brother in South Korea and Bali!



*Our volunteers having fun at a recent meeting*



## Pricing:

### Pricing For New Services:

Monthly fee for At Home Basic Wireless	\$50.00
Monthly fee for At Home AutoAlert Wireless	\$65.00
Monthly fee for GoSafe Landline	\$75.00
Monthly fee for GoSafe Wireless	\$80.00

### Pricing For Existing Landline Services:

Monthly fee for At Home Basic Landline	\$41.50
Monthly fee for At Home AutoAlert Landline	\$56.00

Lockbox fee (one time fee)	\$30.00
Installation fee (one time fee)	\$50.00

**Installations are free for all Parkwood Patients**



## ConnectCare has a new mailing address:

**Parkwood Institute**  
**PO Box 5777, STN B, Rm C2-115**  
**London, ON N6A 4V2**

Please note that it is also important to mark any mail coming to us "Attention ConnectCare" so that it comes directly to our office.

## We are actively recruiting volunteers for ConnectCare.

There is no minimum time commitment and no experience required. A valid driver's license and police check are needed.

## To cancel your service, all equipment must be returned.

This includes: the ConnectCare communicator unit, all cords, and the personal help button.

## You can drop it off to any of our drop off locations:

- Parkwood Institute** Room C2-115  
**London**
- St. Thomas Hospital** at Volunteer Services
- Tillsonburg Hospital** at the Emergency Department.
- Or by mail:** Attention: ConnectCare  
 Parkwood Institute  
 PO Box 5777, STN B, Rm C2-115  
 London, ON. N6A 4V2

## Contact Us

To find out more about ConnectCare or to submit a story for future issue, please contact us:

**519-685-4550 | toll free 1-888-298-6116**

**connectcare@sjhc.london.on.ca**

**www.connectcare.ca**

**f Follow us on Facebook**

**Refer Your Friend to ConnectCare Today & Save!**

Receive **FREE** INSTALLATION (\$50 Value)



\*Offer valid for new activations only. Not to be combined with any other offer.

**Quote this code: install**

**YOU** Receive a **FREE MONTH** of service when your friend signs up for Connect Care!  
**THEY** Receive a **FREE INSTALLATION** when they sign up!

**Simply give this coupon to your friend and have them call us.**

**Call ConnectCare at:**  
**519-685-4550**  
**www.connectcare.ca**

